

Celebrating our team's *journeys* *and achievements*

Callum Gough Mackay, Senior Manager, Hays UK&I



What was your background before joining Hays?

“Before becoming part of the team at Hays, I’d spent the previous 10 years working in different recruitment organisations. I started in an agency, and then moved into Managed Service Provider and Recruitment Process Outsourcing.”

How has Hays helped you towards success in your career?

“The support from day one has been excellent and everyone I have met has been very welcoming and willing to help. I had a lot of questions at the start, but no problem was too small. It really helped me to get a grasp of how to solve problems quickly and learn the business processes.”

What excites you most about your future at Hays?

“Not only am I looking forward to expanding our presence in our local market, but getting involved with other initiatives, such as our partnership with Neighbourly. In addition to this, there is a frequent stream of new opportunities including development and leadership training.”

What advice would you give to someone considering this career?

“Be yourself, I think we can often underestimate how much that matters. Being confident enough to share your thoughts honestly with your customers can be a real superpower, if done correctly. You will need to influence; you can’t do this without being genuine.”

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Let's create tomorrow together.

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