Key Information Document

This document sets out key information about candidate's relationship with employment business and the intermediary or umbrella company used in the engagement, including details about pay, holiday entitlement and other benefits.

The Employment Agency Standards (EAS) Inspectorate is the government authority responsible for the enforcement of certain agency worker rights. All candidates can raise a concern with them directly on 020 7215 5000 or through the Acas helpline on 0300 123 1100, Monday to Friday, 8am to 6pm.

GENERAL INFORMATION

Name of employment business:	Hays Specialist Recruitment Ltd	
Name of intermediary or umbrella company:	Sterling Solutions Umbrella Limited	
Candidate's employer:	Sterling Solutions Umbrella Limited	
Type of contract candidate will be engaged under:	Contract of Employment	
Who will be responsible for paying the candidate:	Sterling Solutions Umbrella Limited	
How often the umbrella company and you will be paid:	Weekly	

INTERMEDIARY OR UMBRELLA COMPANY PAY INFORMATION

You are being paid through an intermediary or umbrella company: a third-party organisation that will calculate your tax and other deductions and then pay you for the work undertaken for the hirer. Hays will still be finding you assignments.

The money earned on your assignments will be transferred to the umbrella company as part of their income. They will then pay you your wage. All the deductions made which affect your wage are listed below.

Your payslip may show you as an employee of the umbrella company listed below.

Name of intermediary or umbrella company:	Sterling Solutions Umbrella Limited
Any business connection between the	None
intermediary or umbrella company, the	
employment business and the person	
responsible for paying the candidate:	
Expected or minimum gross rate of pay	40 hours @ £15 per hour
transferred to the intermediary or umbrella	
company from Hays:	
Deductions from intermediary or umbrella	Employers NI
income required by law:	Apprenticeship Levy
	Employers Pension Contribution
Any other deductions from umbrella income	Company Margin - £18 per week
(to include amounts or how they are calculated)	

Expected or minimum rate of pay to candidate:	£10.42 per hour (minimum wage) – age dependent	
Deductions from your wage required by law:	Income Tax Employee National Insurance Employee Pension Contribution	
Any other deductions or costs taken from your wage (to include amounts or how they are calculated:	Sterling services provide Public Liability, Employer's Liability and Personal Accident as standard but additional Professional Indemnity cover would be required for any contractors deemed to be in a professional role at a charge of £3.00 per week	
Any fees for goods or services:	None	
Holiday entitlement and pay:	Statutory Holiday pay is 20 days and 8 bank holidays. It can be either paid on a rolled-up basis or accrued based on 5.6 weeks. The holiday payment mode is subject to your decision.	
Additional benefits:	Personal Accident, Employers Liability and Public Liability insurance as standard; Full Health & Safety & HR Support; A purpose -built app for viewing payments which is available 24/7; Access to the Sterling Reward Scheme.	

EXAMPLE PAY

	Intermediary or umbrella fees	Worker fees
Example gross rate of pay to	40 hours at £15 - £600	
intermediary or umbrella	weekly	
company from Hays:		
Deductions from intermediary	Employers NI - £49.03	
or umbrella income required by	App Levy - £2.65	
law:		
Any other deductions or costs	£18 Company Margin	
taken from intermediary or		
umbrella income:		
Example rate of pay to you:		£530.31
Deductions from your pay		Income Tax - £57.60
required by law:		Employees NI - £34.60
Any other deductions or costs		None
taken from your pay:		
Any fees for goods or services:		None
Example net take home pay:		£438.12